

WELCOME

Welcome to the November edition of SIMCOM News. Topics covered in this month's edition include:

- [SIMCOM News](#)
- [Freebies & Promotions](#)
- [Highlights: Product of the Month](#)
- [Technicians Corner: Tips & Tricks](#)
- [Customer of the Month](#)

We would love to hear any feedback you may have about SIMCOM News or if you need any further information about SIMCOM products and services please phone us on 3841 3999 or [email us](#).

SIMCOM News

Welcome Richie!

Our Web Design department welcome a new member to the team Richie Grainger, who is an experienced and dynamic website developer. We look forward to utilizing his skills along with the rest of our team to provide our customers with even better web services.

Some of our Web services include:

- Graphic Design
- Website Development
- Web Promotion
- Web/ Domain/ Mail Hosting

NEW Toshiba & Telstra Partnerships!

Did you know that we are one of the few companies in QLD selected as a Telstra Partner?

This means our customers get access to:

1. Corporate/ Business grade internet connections
2. Supply corporate printer business solutions
3. Direct access to Telstra services and discounts through SIMCOM

Did you know that we are also now a Toshiba Partner? So why don't you call us about your photocopier requirements today!

We are able to provide our customers with:

1. Quality Scanners and Photocopiers
2. Medical Equipment
3. Multi Function Devices
4. Mobile Computing

Would you like to know more? Send us an [Email](#)

FREEBIES & Promotions

Keep an eye out in the next month or so for the announcement of our **FREE** and **EXCLUSIVE** offers to our customers through our revamped website.

It's an exciting time at SIMCOM when we can reward our customers for choosing to do business with us.

To learn more about other SIMCOM Products and Services visit our [website](#).

Product of the Month: ASTARO

The Award Winning Astaro Gateways protects over 30,000 enterprises worldwide from the risk of viruses, spam and hackers.

Astaro is a corporate firewall providing perimeter anti-virus protection, anti-spam protection, content filtering, advanced firewall features, vpn functionality and much more. Many SIMCOM customers have already started using this software, specifically for its anti-spam features and it has proven to be an extremely effective solution.

SIMCOM is proud to announce that it is an ASTARO Partner. For more information [ask us](#).

TECHNICIANS CORNER: Tips & Tricks

A *Shortcut* to opening Windows Explorer

Step 1. On the bottom left hand side of your keyboard, find the 'Windows' Key (Windows Logo, *Start*).

Step 2. In a quick sequence, press the 'Windows' Key, followed by the letter 'E' Key

Step 3. This should open up your Windows Explorer

CUSTOMER OF THE MONTH: Pathology Partners Pty Ltd (PPLabs)

SIMCOM is proud to introduce Brisbane's newest and most innovative pathology group, Pathology Partners. Pathology Partners' has a unique service policy, which brings a return to close relationships between Referring Doctors, pathologists and Scientists. They are also the only pathology group to focus on a personalized home collection service for all patients with a doctors request form. Pathology Partners' experienced and dedicated laboratory staff are committed to providing South East Queensland with a pathology service and client care of the highest standards.

SIMCOM have provided services such as Network Support, Installation and Web Design for PPLabs and we wish the whole team great success. www.pplab.com.au

OUR VISION

We aim to inspire and delight our customers, by providing innovative solutions at work and on the move.

We are driven by the need and desires of our customers to offer solutions and products which integrate seamlessly, are reliable, easy to use and are supported by quality services.

We recognize our customers and employees as individuals to provide enriching experiences which last a lifetime

Kindest Regards,

Fabienne Simonis

Customer Support Team
SIMCOM Enterprises Pty Ltd
e: support@simcomcity.com